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NHRS Upgrades Online Account Features

Changes to 'My Account' make portal more helpful, easier to use

CONCORD, N.H. – Since its launch in July, nearly 7,000 members and pension recipients have signed up for *My Account*, the New Hampshire Retirement System's (NHRS, the retirement system) online portal where users can access their personal account information from any computer.

With *My Account*, members and individuals in receipt of a pension may review secure, personal account information at their convenience. *My Account* allows users to access data such as account summaries and balances, beneficiary designations, and contact information. Members may also calculate an estimate of future retirement benefits using an online benefit estimator.

In response to user suggestions, NHRS recently upgraded *My Account*. The most noticeable change is in the pension recipient section, where the benefit payroll summary screen has been replaced by the pension recipient's actual monthly check stub data. This change allows retirees to keep better track of their monthly payments, deductions, and taxes. Check stub data is available back to January 1, 1999.

Other upgrades include:

- The way dates are entered has been changed to reduce error messages.
- In the Benefit Estimator section, the word "Monthly" has been added in front of the Average Final Compensation field and on the printout to reduce confusion.
- An issue with the date of birth field when a trust is named as a beneficiary has been fixed.

Additional upgrades are planned for 2011.

To create an account or access an existing account, members and pension recipients may visit the NHRS homepage at <http://www.nhrs.org/> and click on *My Account*. Online documentation including "How to Create an Account" and "My Account User Guide" is available to assist members and pension recipients with accessing and navigating their online account information. These tools are available on the Members and Retirees

Resources pages at <http://www.nhrs.org/Members/wms.aspx> and <http://www.nhrs.org/Retirees/WMS.aspx>, respectively.

The New Hampshire Retirement System provides retirement, disability, and death benefits to its eligible members and their beneficiaries. The State of New Hampshire and more than 475 local government employers participate in NHRS for their employees, teachers, firefighters, and police officers. NHRS has approximately 51,000 active members and 24,500 pension recipients. NHRS administers a defined benefit plan qualified as a tax-exempt entity under section 401(a) and 501(a) of the Internal Revenue Code.

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