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**For Immediate Release:** January 14, 2011

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## **NHRS Continues to Upgrade Online Account Features**

*Additional changes to 'My Account' make portal more helpful, easier to use*

CONCORD, N.H. – Since its launch in July, nearly 8,000 members and pension recipients have signed up for *My Account*, the New Hampshire Retirement System's (NHRS, the retirement system) online portal where users can access their personal account information from any computer.

With *My Account*, members and individuals in receipt of a pension may review secure, personal account information at their convenience. *My Account* allows users to access data such as account summaries and balances, beneficiary designations, and contact information. Members may also calculate an estimate of future retirement benefits using an online benefit estimator.

In response to user suggestions, NHRS recently upgraded *My Account*. In addition to requesting their password through *My Account*, members and pension recipients now have the ability to retrieve their username through the "Request a Username" feature.

Previous upgrades have included:

- The benefit payroll summary screen was replaced by the pension recipient's actual monthly check stub data. This change allows retirees to keep better track of their monthly payments, deductions, and taxes. Check stub data is available back to January 1, 1999.
- The way dates are entered was changed to reduce error messages.
- In the Benefit Estimator section, the word "Monthly" was added in front of the Average Final Compensation field and on the printout to reduce confusion.
- An issue with the date of birth field when a trust is named as a beneficiary was fixed.

To create an account or access an existing account, members and pension recipients may visit the NHRS homepage at [http://www.nhrs.org/](http://www.nhrs.org) and click on *My Account*. Online documentation including "How to Create an Account" and "My Account User Guide" is available to assist members and pension recipients with

accessing and navigating their online account information. These tools are available on the Members and Retirees Resources pages at <http://www.nhrs.org/Members/wms.aspx> and <http://www.nhrs.org/Retirees/WMS.aspx>, respectively.

The New Hampshire Retirement System provides retirement, disability, and death benefits to its eligible members and their beneficiaries. The State of New Hampshire and more than 475 local government employers participate in the retirement system for their employees, teachers, firefighters, and police officers. NHRS has approximately 50,500 active members and 26,000 pension recipients. NHRS administers a defined benefit plan qualified as a tax-exempt entity under section 401(a) and 501(a) of the Internal Revenue Code.

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