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NH Retirement System Rolls Out Online Gateway for Members, Retirees
New “My Account” Feature Allows 24/7 Access to Account Information

CONCORD – The New Hampshire Retirement System (NHRS) has added a new online feature that allows members and retirees to access their personal account information from any computer.

Through the *My Account* section of the NHRS website, members and individuals in receipt of a pension may review secure, personal account information at their convenience. *My Account* allows users to access personal data such as account summaries and balances, beneficiary designations, and contact information. Members may also calculate an estimate of future retirement benefits using an online benefit estimator.

The rollout of *My Account*, which launched in early July, is part of ongoing efforts at NHRS to improve member services and access to information.

“By logging into *My Account*, members will have easy access to personal information that they previously would have had to contact us about,” said Dick Ingram, NHRS Executive Director. “Obviously, this is a big benefit for members and retirees, but it will also help NHRS staff offer them more proactive assistance.”

Other recent member services improvements include increasing the number of member education sessions offered and digitally scanning member files to create an electronic archive, providing NHRS staff with faster, more efficient access to these records.

“NHRS is constantly looking for ways to improve how we serve our stakeholders and *My Account* is an important step in that process,” said Ingram.

More than 2,200 members have created accounts since the feature was launched.

To create an account or access an existing account, members and pension recipients may visit the NHRS homepage at <http://www.nhrs.org/> and click on *My Account*.

The New Hampshire Retirement System provides retirement, disability, and death benefits to its eligible members and their beneficiaries. The State of New Hampshire and more than 450 local government employers participate in NHRS for their employees, teachers, firefighters, and police officers. NHRS has approximately 53,000 active members and 24,500 pension recipients. NHRS administers a defined benefit plan qualified as a tax-exempt entity under section 401(a) and 501(a) of the Internal Revenue Code.

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