

Ready When You Are

Reviewing your account information has never been easier

CONVENIENT

My Account allows 24/7 access to account information

SECURE

All account information is stored on a secure server

GET STARTED

To create an account, visit www.nhrs.org and click on *Sign Up for My Account*

1) What is *My Account*?

My Account is an online service of the New Hampshire Retirement System (NHRS), where members and retirees can access personal pension benefit information.

2) How do I access *My Account*?

My Account is available through the NHRS website: <https://www.nhrs.org/>

3) What if I need assistance creating an account or using *My Account*?

Step-by-step instructions on creating an account are available in the Help section of *My Account*.

Retirees may also call NHRS toll free at 1-877-600-0158 ext. 3680 from 8 a.m. to 4 p.m., Monday through Friday, or email info@nhrs.org.

4) What can I do in *My Account*?

As a retiree in receipt of a monthly retirement benefit you can:

- View monthly and year-to-date information on benefit payments and deductions
- View Federal withholding information
- Set up or update direct deposit information
- View summary and account balance information
- View or update demographic information (e.g. address, phone number, email)
- Download copies of IRS Form 1099-R

5) What about security?

NHRS uses Secure Sockets Layer (SSL) encryption to ensure your information is protected and transmitted securely.

6) What if I forget my password or username?

Please use the "Forgot your Password?" or "Request a Username" features of *My Account*.

