



### Why is the New Hampshire Retirement System moving?

The decision to relocate is based on several long-term strategic and financial considerations:

- **Owning is more cost-effective than renting.** Moving from a leased facility into a building we own significantly reduces long-term operating costs.
- **An owned building becomes a lasting asset.** Rather than paying rent indefinitely, we are investing in a property that may appreciate over time and serve the organization well into the future.
- **We are planning for the long term.** As an organization that will continue operating in perpetuity, it is more fiscally responsible to own rather than lease our space.

### When will the move take place?

The move to the new NHRS office is scheduled to begin on **Thursday, April 16, 2026, and will continue through Monday, April 20, 2026.** During this time, staff will be transitioning offices, equipment, and technology to the new location to ensure everything is set up and functioning properly. Updates will be shared on our website ([www.nhrs.org](http://www.nhrs.org)) as the move date approaches.

### Will the retirement system be closed during the move?

Our goal is to ensure little to no disruption in services during the transition to our new office. NHRS staff will continue to provide support to members, retirees, and employers throughout the moving process.

Beginning **Wednesday, April 22, 2026**, NHRS will begin welcoming visitors to the new office **by appointment only**. This appointment period will help us maintain a smooth transition while still allowing members who need in-person assistance to meet with staff.

The office will be fully open to all members and visitors starting **Monday, April 27, 2026**, at our new location. At that time, visitors will once again be able to stop by during normal business hours without an appointment.

Members can continue to contact NHRS by phone or email during the move. Any temporary service updates will be posted on the NHRS website ([www.nhrs.org](http://www.nhrs.org)) as the move date approaches.

### What is the new address?

Our new office will be located at:  
**80 Commercial Street  
Concord, NH 03301**

### Why did NHRS choose this specific building?

When evaluating facilities, leadership explored several options. The downtown building was ultimately selected because:

- **It is safe, functional, and ready for occupancy.** Only targeted updates were needed—avoiding the risks and unpredictability of a full rebuild.
- **It required far fewer renovations.** This is consistent with our goal of keeping costs as low as possible.

- **It keeps us in Concord.** The search focused on the Concord area to maintain easy access for both members and staff, and proximity to the State House.
- **One-stop retirement:** The new NHRS building is conveniently located next to the Social Security office in Concord, making it easier for members to access retirement-related services in one visit.

### **Will phone numbers or email addresses change?**

No. All phone numbers and email addresses will remain the same.

### **Will business hours change?**

No. Our business hours will remain the same. NHRS office hours are Monday through Friday: 8 a.m. - 4 p.m.

### **Where can I find updates about the move?**

The latest updates will be posted on our website (<https://www.nhrs.org/about-nhrs/nhrs-is-moving>). We will also share information through our usual communication channels.

### **Who should I contact if I have questions?**

If you have questions about the move, please contact the NHRS office using the email and phone numbers below:

**Email:** [info@nhrs.org](mailto:info@nhrs.org)

**Main Phone:** (603) 410-3500

**Toll-Free Phone:** (877) 600-0158

New Hampshire Retirement System, 54 Regional Drive, Concord, NH 03301-8507  
603-410-3500 or toll-free: 877-600-0158 ~ Website: [www.nhrs.org](http://www.nhrs.org)

The New Hampshire Retirement System (NHRS) is governed by New Hampshire RSA 100-A, rules, regulations, and Federal laws including the Internal Revenue Code. NHRS also implements policies adopted by the Board of Trustees. These laws, rules, regulations, and policies are subject to change. Even though the goal of NHRS is to provide information that is current, correct, and complete, NHRS does not make any representation or warranty as to the current applicability, accuracy, or completeness of any information provided. The information herein is intended to provide general information only, and should not be construed as a legal opinion or as legal advice. Members are encouraged to address specific questions, regarding NHRS, with an NHRS representative. In the event of any conflict between the information herein and the laws, rules, and regulations which govern NHRS, the laws, rules, and regulations shall prevail.