

FY 2023 NHRS THREE-YEAR STRATEGIC PLAN – PRIORITIES
May 4, 2022
JULY 2022 – JUNE 2025

2022-2023 (FY 23)

- Review and adjust the three-year strategic plan as appropriate.
- Complete project plan milestones for LRS Pension Gold (PGV3) project.
- Implement COVID Transition plan to open NHRS to members and beneficiaries and return staff to the office.
- Implement a comprehensive communication and education program for employers with respect to PGV3 implementation.
- Review staffing needs/responsibilities for post-PGV3 implementation.
- Update succession plan at all levels, with particular focus on senior positions.
- Build on the outstanding communication with all internal and external stakeholders, including the legislature.
- Complete implementation of data security assessment recommendations and continue to enhance IT security.
- Continue to enhance member interface to include younger employees/members in the NHRS system.
- Develop and release member surveys assessing knowledge and comfort level with NHRS benefits and preferences for additional education efforts.
- Migrate more IT/office services into the Cloud.

2023-2024 (FY 24)

- Review and adjust the three-year strategic plan as appropriate.
- Continue implementation of PGV3 upgrade. Parallel processing currently scheduled to start in October 2023 for two months. Warranty period commences at end of parallel processing.
- Complete implementation of (non-PGV3 reliant) data security enhancement recommendations.

2024-2025 (FY25)

- Continue implementation of PGV3 upgrade as per project plan.
- Evaluate progress on all objectives and initiatives over prior 24 months to determine what has been achieved and what still needs to be addressed.

NOTES

- Plan does not address day-to-day issues such as managing implications of legislative action or litigation outcomes, which may be material, but are entirely unpredictable. Also, see KPMs for performance measures.
- FY 24 and FY 25 will be reviewed and adjusted depending on results of FY 23.

Our Mission: To provide secure retirement benefits and superior service.